Tina Joseph Inc.

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- The Unstoppable Leaders Formula does offer a refund for the program.
- Declined Payment Declined payments sometimes occur with payment plans. Our accounts are reviewed daily to ensure declined payments are addressed. Here is an example of an email decline sequence that you will receive if there is a missed or declined payment.
 - Email #1: sent immediately upon decline with a three-day deadline

- Email #2: to bring account up to date within the next two business days or the client will be withdrawn from the program until the account is brought up to date
- Email #3: Notice of interruption until the account is brought up to date
- Email #4: Service has been interrupted and will remain until the account has been brought up to date
- Remove all applicable program access
- Office Hours/Customer Service is Monday through Friday 9 am to 5pm EST.
 - Emails will only be checked and responded to within the specific time period of the week that is dedicated to customer service.
- Complaints/Communication
 - If you have a complaint, concer, or question please email support@tinajoseph.com
- Discounts
 - None at this time.